

# How to Install the Netops Toolkit

---

## Contents

Overview.....	2
Install Supporting Code .....	2
Install a Local Perl .....	2
Build a directory tree .....	2
Compile Perl .....	2
Install makepatch .....	3
Configure cpan.....	3
Install Generally Useful Modules .....	14
Upgrade Modules.....	14
Install Netops-Related Modules.....	14
Fix GD .....	16
Enhance Net::Ping::External.....	17
Install a Local Net-SNMP.....	17
Compile Net-SNMP.....	18
Install Enterprise MIB Files.....	18
Install the Netops Perl Code .....	21
Install the Netops Modules .....	21
Install the Netops Scripts .....	21
Configure the Netops Scripts .....	24
netops-global-config .....	24
netops-alarm-config .....	26
Test.....	27
Run a Simple Script .....	27
Exercise Complex Scripts .....	28
Use Help.....	29
Use Debug.....	30
Notes .....	30

## Overview

This document describes how to install the Netops Toolkit. Unless otherwise mentioned, source files can be found at <http://www.skendric.com/nmgmt>

## Install Supporting Code

### Install a Local Perl

If you have significant Perl expertise, you might decide to use your operating system's native Perl installation to support your use of the Netops Toolkit. In that case, you can skip this section. But I predict that most users will be happier if they create a locally compiled version of this tool.

### Build a directory tree

I recommend creating a directory tree to contain locally compiled code, rather than overwriting your operating system's native copies. Something like this:

```
gnat% mkdir /opt/vdops
gnat% mkdir /opt/vdops/etc
gnat% mkdir /opt/vdops/etc/snmp
gnat% mkdir /opt/vdops/archive
gnat% mkdir /opt/vdops/src
```

Alternatively, you might change 'vdops' to a department or project name ('nss' for Network Support Services or 'local' or 'netops' ... whatever). Or, you might house all of this in your home directory, changing '/opt/vdops' in the above example to '~'.

### Compile Perl

Acquire a copy of *perl-5.12.2.tar.gz* from <http://www.cpan.org> and store it in /opt/vdops/archive.

```
gnat% cd /opt/vdops/src
gnat% tar xvfz ../archive/perl-5.12.2.tar.gz
[...]
gnat% cd perl-5.12.2
gnat% rm -f config.sh Policy.sh1
gnat% ./Configure -de -Dprefix=/opt/vdops -Dscriptdir=/opt/vdops/bin -
Dusethreads -Duseshrplib

[...]
gnat% make
[...]
gnat% make test
[...]
```

---

<sup>1</sup> Files may not exist in your install; delete 'em if they do exist

```
gnat% make install
[...]
```

gnat% cd /usr/include

```
gnat% /opt/vdops/bin/h2ph * sys/*
[...]
```

gnat%

```
gnat% /opt/vdops/bin/perl -v
This is perl, v5.12.1 built for i686-linux-thread-multi
[...]
```

gnat%

## Install makepatch

```
gnat% pwd
/opt/vdops/src
gnat% tar xvfvz /opt/vdops/archive/makepatch*
[...]
```

gnat% cd makepatch-2.04/

```
gnat% perl Makefile.PL
[...]
```

Checking if your kit is complete...  
Looks good  
Writing Makefile for makepatch

```
gnat% make
[...]
```

gnat% make install

```
[...]
```

gnat%

## Configure cpan

'cpan' is a script which automates the process of finding, downloading, building, and installing supplementary Perl modules. The first time you run it, it will want to be configured.

```
gnat% pwd
/home/netops
gnat% rm -rf .cpan
gnat% ls /opt/vdops/lib/perl5/5.12.2/CPAN/Config.pm
/opt/vdops/lib/perl5/5.12.2/CPAN/Config.pm
gnat% rm /opt/vdops/lib/perl5/5.12.2/CPAN/Config.pm*
gnat% ls /opt/vdops/lib/perl5/5.12.2/CPAN/Config.pm
ls: /opt/vdops/lib/perl5/5.12.2/CPAN/Config.pm: No such file or directory
gnat% cpan
```

```
vishnu> cpan
```

CPAN is the world-wide archive of perl resources. It consists of about 300 sites that all replicate the same contents around the globe. Many countries have at least one CPAN site already. The resources found on CPAN are easily accessible with the CPAN.pm module. If you want to use CPAN.pm, lots of things have to be configured. Fortunately, most of them can be determined automatically. If you prefer the automatic

configuration, answer 'yes' below.

If you prefer to enter a dialog instead, you can answer 'no' to this question and I'll let you configure in small steps one thing after the other. (Note: you can revisit this dialog anytime later by typing 'o conf init' at the cpan prompt.)

Would you like me to configure as much as possible automatically? [yes] **no**

The following questions are intended to help you with the configuration. The CPAN module needs a directory of its own to cache important index files and maybe keep a temporary mirror of CPAN files. This may be a site-wide or a personal directory.

I see you already have a directory  
/home/skendric/.cpan

Shall we use it as the general CPAN build and cache directory?

<cpan\_home>

CPAN build and cache directory? [/home/skendric/.cpan]

Unless you are accessing the CPAN on your filesystem via a file: URL, CPAN.pm needs to keep the source files it downloads somewhere. Please supply a directory where the downloaded files are to be kept.

<keep\_source\_where>

Download target directory? [/home/skendric/.cpan/sources]

<build\_dir>

Directory where the build process takes place? [/home/skendric/.cpan/build]

Until version 1.88 CPAN.pm never trusted the contents of the build\_dir directory between sessions. Since 1.88\_58 CPAN.pm has a YAML-based mechanism that makes it possible to share the contents of the build\_dir/ directory between different sessions with the same version of perl. People who prefer to test things several days before installing will like this feature because it saves a lot of time.

If you say yes to the following question, CPAN will try to store enough information about the build process so that it can pick up in future sessions at the same state of affairs as it left a previous session.

<build\_dir\_reuse>

Store and re-use state information about distributions between CPAN.pm sessions? [no] **yes**

CPAN.pm can store customized build environments based on regular expressions for distribution names. These are YAML files where the default options for CPAN.pm and the environment can be overridden and

dialog sequences can be stored that can later be executed by an Expect.pm object. The CPAN.pm distribution comes with some prefab YAML files that cover sample distributions that can be used as blueprints to store one own prefs. Please check out the distroprefs/ directory of the CPAN.pm distribution to get a quick start into the prefs system.

<prefs\_dir>

Directory where to store default options/environment/dialogs for building modules that need some customization? [/home/skendric/.cpan/prefs]

Normally CPAN.pm keeps config variables in memory and changes need to be saved in a separate 'o conf commit' command to make them permanent between sessions. If you set the 'auto\_commit' option to true, changes to a config variable are always automatically committed to disk.

<auto\_commit>

Always commit changes to config variables to disk? [no] **yes**

CPAN.pm can limit the size of the disk area for keeping the build directories with all the intermediate files.

<build\_cache>

Cache size for build directory (in MB)? [100]

The CPAN indexes are usually rebuilt once or twice per hour, but the typical CPAN mirror mirrors only once or twice per day. Depending on the quality of your mirror and your desire to be on the bleeding edge, you may want to set the following value to more or less than one day (which is the default). It determines after how many days CPAN.pm downloads new indexes.

<index\_expire>

Let the index expire after how many days? [1]

By default, each time the CPAN module is started, cache scanning is performed to keep the cache size in sync. To prevent this, answer 'never'.

<scan\_cache>

Perform cache scanning (atstart or never)? [atstart]

To considerably speed up the initial CPAN shell startup, it is possible to use Storable to create a cache of metadata. If Storable is not available, the normal index mechanism will be used.

Note: this mechanism is not used when use\_sqlite is on and SQLite is running.

<cache\_metadata>

Cache metadata (yes/no)? [yes]

CPAN::SQLite is a layer between the index files that are downloaded from the CPAN and CPAN.pm that speeds up metadata queries and reduces memory consumption of CPAN.pm considerably.

<use\_sqlite>  
Use CPAN::SQLite if available? (yes/no)? [no]

The CPAN module can detect when a module which you are trying to build depends on prerequisites. If this happens, it can build the prerequisites for you automatically ('follow'), ask you for confirmation ('ask'), or just ignore them ('ignore'). Choosing 'follow' also sets PERL\_AUTOINSTALL and PERL\_EXTUTILS\_AUTOINSTALL for "--defaultdeps" if not already set.

Please set your policy to one of the three values.

<prerequisites\_policy>  
Policy on building prerequisites (follow, ask or ignore)? [follow]

When a module declares another one as a 'build\_requires' prerequisite this means that the other module is only needed for building or testing the module but need not be installed permanently. In this case you may wish to install that other module nonetheless or just keep it in the 'build\_dir' directory to have it available only temporarily. Installing saves time on future installations but makes the perl installation bigger.

You can choose if you want to always install (yes), never install (no) or be always asked. In the latter case you can set the default answer for the question to yes (ask/yes) or no (ask/no).

<build\_requires\_install\_policy>  
Policy on installing 'build\_requires' modules (yes, no, ask/yes, ask/no)? [yes]

CPAN packages can be digitally signed by authors and thus verified with the security provided by strong cryptography. The exact mechanism is defined in the Module::Signature module. While this is generally considered a good thing, it is not always convenient to the end user to install modules that are signed incorrectly or where the key of the author is not available or where some prerequisite for Module::Signature has a bug and so on.

With the check\_sigs parameter you can turn signature checking on and off. The default is off for now because the whole tool chain for the functionality is not yet considered mature by some. The author of CPAN.pm would recommend setting it to true most of the time and turning it off only if it turns out to be annoying.

Note that if you do not have Module::Signature installed, no signature checks will be performed at all.

<check\_sigs>  
Always try to check and verify signatures if a SIGNATURE file is in the package and Module::Signature is installed (yes/no)? [no] **yes**

The goal of the CPAN Testers project (<http://testers.cpan.org/>) is to

test as many CPAN packages as possible on as many platforms as possible. This provides valuable feedback to module authors and potential users to identify bugs or platform compatibility issues and improves the overall quality and value of CPAN.

One way you can contribute is to send test results for each module that you install. If you install the CPAN::Reporter module, you have the option to automatically generate and email test reports to CPAN Testers whenever you run tests on a CPAN package.

See the CPAN::Reporter documentation for additional details and configuration settings. If your firewall blocks outgoing email, you will need to configure CPAN::Reporter before sending reports.

<test\_report>

Email test reports if CPAN::Reporter is installed (yes/no)? [no]

When a distribution has already been tested by CPAN::Reporter on this machine, CPAN can skip the test phase and just rely on the test report history instead.

Note that this will not apply to distributions that failed tests because of missing dependencies. Also, tests can be run regardless of the history using "force".

<trust\_test\_report\_history>

Do you want to rely on the test report history (yes/no)? [no]

At the time of this writing (2009-03) there are three YAML implementations working: YAML, YAML::Syck, and YAML::XS. The latter two are faster but need a C compiler installed on your system. There may be more alternative YAML conforming modules. When I tried two other players, YAML::Tiny and YAML::Perl, they seemed not powerful enough to work with CPAN.pm. This may have changed in the meantime.

<yaml\_module>

Which YAML implementation would you prefer? [YAML]

Warning (maybe harmless): 'YAML' not installed.

Both YAML.pm and YAML::Syck are capable of deserialising code. As this requires a string eval, which might be a security risk, you can use this option to enable or disable the deserialisation of code via CPAN::DeferredCode. (Note: This does not work under perl 5.6)

<yaml\_load\_code>

Do you want to enable code deserialisation (yes/no)? [no]

The CPAN module will need a few external programs to work properly. Please correct me, if I guess the wrong path for a program. Don't panic if you do not have some of them, just press ENTER for those. To disable the use of a program, you can type a space followed by ENTER.

<bzip2>  
Where is your bzip2 program? [/usr/bin/bzip2]

<gzip>  
Where is your gzip program? [/bin/gzip]

<tar>  
Where is your tar program? [/bin/tar]

<unzip>  
Where is your unzip program? [/usr/bin/unzip]

<make>  
Where is your make program? [/usr/bin/make]

<curl>  
Where is your curl program? [/usr/bin/curl]

<lynx>  
Where is your lynx program? [/usr/bin/lynx]

<wget>  
Where is your wget program? [/usr/bin/wget]

<ncftpget>  
Where is your ncftpget program? [/usr/bin/ncftpget]

<ftp>  
Where is your ftp program? [/usr/kerberos/bin/ftp]

<gpg>  
Where is your gpg program? [/usr/bin/gpg]

<patch>  
Where is your patch program? [/usr/bin/patch]

<applypatch>  
Where is your applypatch program? [/opt/vdops/bin/applypatch]

<pager>  
What is your favorite pager program? [/usr/bin/less]

<shell>  
What is your favorite shell? [/bin/bash]

When CPAN.pm uses the tar command, which switch for the verbosity shall be used? Choose 'none' for quiet operation, 'v' for file name listing, 'vv' for full listing.

<tar\_verbosity>  
Tar command verbosity level (none or v or vv)? [none]

When CPAN.pm loads a module it needs for some optional feature, it usually reports about module name and version. Choose 'v' to get this

message, 'none' to suppress it.

```
<load_module_verbosity>  
Verbosity level for loading modules (none or v)? [none]
```

When CPAN.pm extends @INC via PERL5LIB, it prints a list of directories added (or a summary of how many directories are added). Choose 'v' to get this message, 'none' to suppress it.

```
<perl5lib_verbosity>  
Verbosity level for PERL5LIB changes (none or v)? [none]
```

When the CPAN shell is started it normally displays a greeting message that contains the running version and the status of readline support.

```
<inhibit_startup_message>  
Do you want to turn this message off? [no]
```

When you have Module::Build installed and a module comes with both a Makefile.PL and a Build.PL, which shall have precedence?

The main two standard installer modules are the old and well established ExtUtils::MakeMaker (for short: EUMM) which uses the Makefile.PL. And the next generation installer Module::Build (MB) which works with the Build.PL (and often comes with a Makefile.PL too). If a module comes only with one of the two we will use that one but if both are supplied then a decision must be made between EUMM and MB. See also <http://rt.cpan.org/Ticket/Display.html?id=29235> for a discussion about the right default.

Or, as a third option you can choose RAND which will make a random decision (something regular CPAN testers will enjoy).

```
<prefer_installer>  
In case you can choose between running a Makefile.PL or a Build.PL,  
which installer would you prefer (EUMM or MB or RAND)? [MB]
```

Every Makefile.PL is run by perl in a separate process. Likewise we run 'make' and 'make install' in separate processes. If you have any parameters (e.g. PREFIX, UNINST or the like) you want to pass to the calls, please specify them here.

If you don't understand this question, just press ENTER.

Typical frequently used settings:

```
PREFIX=~/.perl    # non-root users (please see manual for more hints)
```

```
<makepl_arg>  
Parameters for the 'perl Makefile.PL' command? []
```

Parameters for the 'make' command? Typical frequently used setting:

```
-j3                # dual processor system (on GNU make)
```

<make\_arg>  
Your choice: []

Do you want to use a different make command for 'make install'?  
Cautious people will probably prefer:

```
    su root -c make
or
    sudo make
or
    /path1/to/sudo -u admin_account /path2/to/make
```

<make\_install\_make\_command>  
or some such. Your choice: [/usr/bin/make]

Parameters for the 'make install' command?  
Typical frequently used setting:

```
    UNINST=1          # to always uninstall potentially conflicting files
```

<make\_install\_arg>  
Your choice: []

A Build.PL is run by perl in a separate process. Likewise we run  
'./Build' and './Build install' in separate processes. If you have any  
parameters you want to pass to the calls, please specify them here.

Typical frequently used settings:

```
    --install_base /home/xxx          # different installation directory
```

<mbuildpl\_arg>  
Parameters for the 'perl Build.PL' command? []

Parameters for the './Build' command? Setting might be:

```
    --extra_linker_flags -L/usr/foo/lib # non-standard library location
```

<mbuild\_arg>  
Your choice: []

Do you want to use a different command for './Build install'? Sudo  
users will probably prefer:

```
    su root -c ./Build
or
    sudo ./Build
or
    /path1/to/sudo -u admin_account ./Build
```

<mbuild\_install\_build\_command>  
or some such. Your choice: [./Build]

Parameters for the './Build install' command? Typical frequently used setting:

```
--uninst 1 # uninstall conflicting files
```

```
<mbuild_install_arg>  
Your choice: []
```

Sometimes you may wish to leave the processes run by CPAN alone without caring about them. Because the Makefile.PL or the Build.PL sometimes contains question you're expected to answer, you can set a timer that will kill a 'perl Makefile.PL' process after the specified time in seconds.

If you set this value to 0, these processes will wait forever. This is the default and recommended setting.

```
<inactivity_timeout>  
Timeout for inactivity during {Makefile,Build}.PL? [0]
```

This timeout prevents CPAN from hanging when trying to parse a pathologically coded \$VERSION from a module.

The default is 15 seconds. If you set this value to 0, no timeout will occur, but this is not recommended.

```
<version_timeout>  
Timeout for parsing module versions? [15]
```

Normally, CPAN.pm continues processing the full list of targets and dependencies, even if one of them fails. However, you can specify that CPAN should halt after the first failure.

```
<halt_on_failure>  
Do you want to halt on failure (yes/no)? [no]
```

If you're accessing the net via proxies, you can specify them in the CPAN configuration or via environment variables. The variable in the \$CPAN::Config takes precedence.

```
<ftp_proxy>  
Your ftp_proxy? []
```

```
<http_proxy>  
Your http_proxy? []
```

```
<no_proxy>  
Your no_proxy? []
```

```
<ftp_passive>  
Shall we always set the FTP_PASSIVE environment variable when dealing with ftp download (yes/no)? [yes]
```

CPAN.pm changes the current working directory often and needs to determine its own current working directory. Per default it uses `Cwd::cwd` but if this doesn't work on your system for some reason, alternatives can be configured according to the following table:

<code>cwd</code>	<code>Cwd::cwd</code>
<code>getcwd</code>	<code>Cwd::getcwd</code>
<code>fastcwd</code>	<code>Cwd::fastcwd</code>
<code>backtickcwd</code>	external command <code>cwd</code>

<getcwd>

Preferred method for determining the current working directory? [cwd]

The prompt of the cpan shell can contain the current command number for easier tracking of the session or be a plain string.

<commandnumber\_in\_prompt>

Do you want the command number in the prompt (yes/no)? [yes]

When using `Term::ReadLine`, you can turn ornaments on so that your input stands out against the output from CPAN.pm.

<term\_ornaments>

Do you want to turn ornaments on? [yes]

When you have `Term::ANSIColor` installed, you can turn on colored output to have some visual differences between normal CPAN.pm output, warnings, debugging output, and the output of the modules being installed. Set your favorite colors after some experimenting with the `Term::ANSIColor` module.

<colorize\_output>

Do you want to turn on colored output? [no]

The next option deals with the charset (aka character set) your terminal supports. In general, CPAN is English speaking territory, so the charset does not matter much but some CPAN have names that are outside the ASCII range. If your terminal supports UTF-8, you should say no to the next question. If it expects ISO-8859-1 (also known as LATIN1) then you should say yes. If it supports neither, your answer does not matter because you will not be able to read the names of some authors anyway. If you answer no, names will be output in UTF-8.

<term\_is\_latin>

Your terminal expects ISO-8859-1 (yes/no)? [yes]

If you have one of the readline packages (`Term::ReadLine::Perl`, `Term::ReadLine::Gnu`, possibly others) installed, the interactive CPAN shell will have history support. The next two questions deal with the filename of the history file and with its size. If you do not want to set this variable, please hit SPACE RETURN to the following question.

If you have one of the readline packages (`Term::ReadLine::Perl`,

Term::ReadLine::Gnu, possibly others) installed, the interactive CPAN shell will have history support. The next two questions deal with the filename of the history file and with its size. If you do not want to set this variable, please hit SPACE RETURN to the following question.

<histfile>

File to save your history? [/home/skendric/.cpan/histfile]

<histsize>

Number of lines to save? [100]

The 'd' and the 'm' command normally only show you information they have in their in-memory database and thus will never connect to the internet. If you set the 'show\_upload\_date' variable to true, 'm' and 'd' will additionally show you the upload date of the module or distribution. Per default this feature is off because it may require a net connection to get at the upload date.

<show\_upload\_date>

Always try to show upload date with 'd' and 'm' command (yes/no)? [no]

During the 'r' command CPAN.pm finds modules without version number. When the command finishes, it prints a report about this. If you want this report to be very verbose, say yes to the following variable.

<show\_unparsable\_versions>

Show all individual modules that have no \$VERSION? [no] **yes**

During the 'r' command CPAN.pm finds modules with a version number of zero. When the command finishes, it prints a report about this. If you want this report to be very verbose, say yes to the following variable.

<show\_zero\_versions>

Show all individual modules that have a \$VERSION of zero? [no] **yes**

If you have never defined your own C<urllist> in your configuration then C<CPAN.pm> will be hesitant to use the built in default sites for downloading. It will ask you once per session if a connection to the internet is OK and only if you say yes, it will try to connect. But to avoid this question, you can choose your favorite download sites once and get away with it. Or, if you have no favorite download sites answer yes to the following question.

<connect\_to\_internet\_ok>

If no urllist has been chosen yet, would you prefer CPAN.pm to connect to the built-in default sites without asking? (yes/no)? [no] **yes**

commit: wrote '/opt/vdops/lib/perl5/5.12.2/CPAN/Config.pm'  
Terminal does not support AddHistory.

cpan shell -- CPAN exploration and modules installation (v1.9456)

Enter 'h' for help.

cpan[1]>

## Install Generally Useful Modules

Hit Enter whenever the install stops and asks you a question.

```
cpan[1]> install YAML LWP Bundle::CPAN CPAN::Reporter CPAN::SQLite
Module::Signature Test::Pod Test::Pod::Coverage PadWalker
Digest::BubbleBabble Test::Distribution Test::Portability::Files Test::Output
Test::Signature
```

[...]

cpan[2]>

## Upgrade Modules

Upgrade the installed modules to the latest version. Ignore errors. This takes a while.

```
cpan[3]> upgrade
```

```
CPAN: Storable loaded ok (v2.18)
Going to read /home/netops/.cpan/Metadata
  Database was generated on Tue, 02 Sep 2008 00:02:48 GMT
CPAN: LWP::UserAgent loaded ok (v5.814)
CPAN: Time::HiRes loaded ok (v1.9715)
[...]
Package namespace      installed  latest  in CPAN file
Apache2::Reload        0.09      0.10    PHRED/Apache-Reload-0.10.tar.gz
B                      1.09_01   1.17    RGARCIA/perl-5.12.2.tar.gz
B::Debug              1.09      1.11    RURBAN/B-Debug-1.11.tar.gz
ModPerl::MethodLookup undef     0.009   GOZER/mod_perl-2.0.4.tar.gz
Net::Nslookup         1.16      1.18    DARREN/Net-Nslookup-1.18.tar.gz
```

[...]

```
Running install for module 'Math::BigRat'
Running make for L/LE/LETO/Math-BigRat-0.24.tar.gz
  Did not pass the signature test.
Running make test
  Make had some problems, won't test
Running make install
  Make had some problems, won't install
```

cpan[4]>

## Install Netops-Related Modules

The Netops Toolkit relies on a selection of modules from CPAN. Install them.

```

cpan[4]>  install  autovivification Array::Slice Array::Utils Carp
Compress::Zlib Config::INIPlus Contextual::Return Crypt::SSLeay Cwd
Data::Dumper Data::Dump::Streamer Data::Validate::IP Date::Calc Date::Manip
DateTime DBI DBD::Pg English Exporter File::Basename::Object File::Copy
File::Path File::Stat File::Tail File::Temp File::Util GD::Simple IO::File
IO::Interactive IO::Socket::SSL IPC::Open3 Lingua::EN::Inflect List::Compare
List::MoreUtils List::Util LWP Mail::Send NetAddr::IP::Find Net::DNS Net::ARP
Net::FTP Net::Ifconfig::Wrapper Net::NBDName Net::IP Net::IPAddress
Net::IPv4Addr Net::Netmask Net::LDAP::Express Net::Ping::External
Net::Nslookup Net::SCP Net::SCP::Expect Net::SNMP Net::SNPP Net::Syslog
Nmap::Parser Perl6::Builtins Perl6::Slurp POE POE::Component::Client::Ping
Proc::ProcessTable Proc::Reliable Readonly Regexp::Common Set::Array
Spreadsheet::ParseExcel String::Similarity String::Util Sys::Hostname
Text::Diff Text::Trim Text::Diff Thread::Running Time::Concise Time::Duration
Time::Local Time::localtime Time::Period Thread::State version

```

```

Recursive dependency detected:
  Cwd (have: 3.2501; want: 3.29)
=> SMUELLER/PathTools-3.29.tar.gz
=> ExtUtils::CBuilder (have: 0.21; build_requires: 0)
=> KWILLIAMS/ExtUtils-CBuilder-0.24.tar.gz
=> File::Spec (have: 3.2501; requires: 0)
=> SMUELLER/PathTools-3.29.tar.gz.

```

```

Cannot resolve.
Running install for module 'Carp'
[...]
[... hit Return as needed ...]

```

```

lo:      UP
         inet 127.0.0.1      mask 255.0.0.0
sit0:    DOWN

```

```

=====
Is Net::Ifconfig::Wrapper info output correct? Y/N:Y
[...]

```

```

Failed during this command:
  SMUELLER/PathTools-3.29.tar.gz      : make NO cannot resolve
circular dependency
  KWILLIAMS/ExtUtils-CBuilder-0.24.tar.gz : make NO cannot resolve
circular dependency
  NWCLARK/perl-5.8.9.tar.gz          : make NO isa perl
  BSUGARS/IPC-Shareable-0.60.tar.gz  : make_test NO
  DCONWAY/Perl6-Builtins-0.0.3.tar.gz : make_test NO
  RCLAMP/File-Find-Rule-0.30.tar.gz   : make_test NO
  PETDANCE/Test-Pod-Coverage-1.08.tar.gz : make_test NO
  SRSHAH/Test-Distribution-2.00.tar.gz : make_test NO 3 dependencies
missing (Pod::Coverage,File::Find::Rule,Test::Pod::Coverage)
  AVIF/Time-Duration-1.06.tar.gz     : make_test NO

```

```

cpan[6] force install Perl6::Builtins Proc::ProcessTable IPC::Shareable
Manifying blib/man3/IPC::Shareable.3
  BSUGARS/IPC-Shareable-0.60.tar.gz
  /usr/bin/make install -j3 -- OK
Failed during this command:

```

```
DCONWAY/Perl6-Builtins-0.0.3.tar.gz      : make_test FAILED but failure
ignored because 'force' in effect
BSUGARS/IPC-Shareable-0.60.tar.gz      : make_test FAILED but failure
ignored because 'force' in effect
```

```
cpan[7]> exit
gnat%
```

## Fix GD

The install routine for the GD module does not always copy one of its files, Group.pm, to the appropriate location. This is a bug.<sup>2</sup> We work around it manually in the following way.

First, determine whether or not this has happened in your installation.

In this example, Group.pm is there; this is good; you can skip ahead to the next step.

```
gnat% cd /opt/vdops/lib/perl5
gnat% find . | grep Group.pm
./site_perl/5.12.2/i686-linux-thread-multi/GD/Group.pm
gnat%
```

However, in the following example, Group.pm is missing; proceed with the rest of this step.

```
gnat% cd /opt/vdops/lib/perl5
gnat% find . | grep Group.pm
gnat%
```

First, figure out where it should have landed.

```
gnat% find . | grep Simple.pm
[...]
./site_perl/5.12.2/x86_64-linux-thread-multi/GD/Simple.pm
[...]
gnat%
```

Then, go find the copy unwrapped by your invocation of cpan.<sup>3</sup>

```
gnat% cd ~/.cpan
gnat% find . | grep Group.pm
./build/GD-2.41-bPErNA/GD/Group.pm
gnat%
```

Copy Group.pm to the appropriate location.

```
cp ./build/GD-2.41-bPErNA/GD/Group.pm
/opt/vdops/lib/perl5/site_perl/5.12.2/x86_64-linux-thread-multi/GD
```

---

<sup>2</sup> I believe this is fixed now. 2011-03-04 --sk

<sup>3</sup> If it isn't there, force an install, like this: *cpan> force install GD*

## Enhance Net::Ping::External

This step is not strictly necessary<sup>4</sup>, but it does improve performance of some of the scripts. Some of the scripts set the timeout parameter to varying values; currently, Net::Ping::External under Linux does not yet support this: the man page says it does, but if you are running under Linux, the code ignores whatever you set and reverts to the distro's default, typically 5 seconds. This modification introduces support for the timeout value. I have tested this under SuSE and RedHat.

Edit `/opt/vdops/lib/perl5/site_perl/5.12.2/Net/Ping/External.pm` and change this section:

```
# Debian 2.2 OK, RedHat 6.2 OK
# -s size option available to superuser... FIXME?
sub _ping_linux {
    my %args = @_;
    my $command;
    #for next version
    if (-e '/etc/redhat-release' || -e '/etc/SuSE-release') {
        $command = "ping -c $args{count} -s $args{size} $args{host}";
    } else {
        $command = "ping -c $args{count} $args{host}";
    }
    return _ping_system($command, 0);
}
```

until it looks like this:

```
# Debian 2.2 OK, RedHat 6.2 OK
# -s size option available to superuser... FIXME?
sub _ping_linux {
    my %args = @_;
    my $command;
    $command = "ping -c $args{count} -s $args{size} -W $args{timeout}
$args{host}";
    return _ping_system($command, 0);
}
```

## Install a Local Net-SNMP

If you have significant Perl expertise, you might decide to use your operating system's native Net-SNMP installation to support your use of the Netops Toolkit. In that case, you can skip this section. But I predict that most users will be happier if they create a locally compiled version of this tool.

---

<sup>4</sup> Appears to be entirely unnecessary under perl-5.12.2 --sk.

## Compile Net-SNMP

Acquire a copy of *net-snmp-5.6.1.tar.gz* from <http://net-snmp.sourceforge.net> and store it in `/opt/vdops/archive`.

```
gnat% cd /opt/vdops/src
gnat% tar xvfz ../../archive/net-snmp-5.6.1.tar.gz
[...]
gnat% cd net-snmp-5.6.1
gnat% ./configure --prefix=/opt/vdops --with-
mibdirs="/opt/vdops/share/snmp/mibs" --with-persistent-
directory="/opt/vdops/var/snmp" --with-sys-contact=root --with-
logfile="/opt/vdops/var/log/net-snmp" --with-default-snmp-version="2" --with-
out-transport="TCP" --with-perl-modules --with-mib-modules="ucd-snmp/diskio
ucd-snmp/lmSensors smux --disable-embedded-perl"
[...]
gnat% make
[...]
gnat% make test
[...]
gnat% make install
[...]
gnat%
gnat% /opt/vdops/bin/snmptranslate -On -IR sysDescr.0
.1.3.6.1.2.1.1.1.05
gnat%
```

## Install Enterprise MIB Files

Acquire the Netops enterprise MIB file collection *Netops-MIBs.tar.bz2* and store it in `/opt/vdops/archive`.<sup>6</sup> Uncompress/untar them to wherever you store MIB files: typically `/usr/share/snmp/mibs` if you are using your operating systems native Net-SNMP installation. Or `/opt/vdops/share/snmp/mibs` if you are employing a locally compiled Net-SNMP installation.

```
gnat% cd /opt/vdops/share/snmp
gnat% rm -rf *
gnat% bunzip2 -c /opt/vdops/archive/Netops-MIBs.tar.bz2 | tar xvf -
[...]
gnat% ls mibs
gnat% ls
ADIC                chk_dups            HP                  Netopia            Sun
AlliedTelesyn       Cisco               IBM                 Netscreen          Symbios
APC                  Compaq              IBM-CLEAN           NetSNMP            Tandem
Apple                Crossroads          IETF                Networth           Tektronix
ARCserve             Cyclades            Intel               Nokia              Test
ARCserver-Alarm-MIB Cyclone             Konica              Nortel              TippingPoint
Aruba                DEC                 Lantronix           Novell              Transition
Ascend               Dell                Lexmark             Okidata            Unisys
```

<sup>5</sup> May need to 'Acquire *snmp.conf...*' (see below) before this works.

<sup>6</sup> Generally available as `/opt/vdops/archive/mibs.tar.gz`. In which case, uncompress using the statement: `tar xvfz /opt/vdops/archive/mibs.tar.gz`

Availant	Dialogic	Liebert	PF	Uptime
AVAM-SNMPv1	DMTF	Linksys	Platform	Veritas
Axis	DPS	LSI	Polycom	VMWare
bkupexec.mib	Enterasys	McData	Qlogic	WTCS
BlackBerry	ESI	mib_index.txt	Radlan	Wyse
BlueArc	Extreme	Microsoft	Raritan	Xerox
BMC	Freeradius	Minolta	Seagate	Xyplex
Broadcom	Gnome	mkindex	ServerTech	
Brocade	Grabbag	Mylex	SMC	
CheckPoint	Hitachi	NetApp	SNMPResearch	
gnat%				

Acquire *snmp.conf* and copy it to */opt/vdops/etc/snmp/snmp.conf*

```
gnat% cp ~/snmp.conf.5 /opt/vdops/etc/snmp/snmp.conf
gnat% cat /opt/vdops/etc/snmp/snmp.conf
defVersion 2c
mibAllowUnderline yes
strictCommentTerm no
mibs ALL
mibdirs +/opt/vdops/share/snmp/mibs
mibdirs +/opt/vdops/share/snmp/mibs/Test
mibdirs +/opt/vdops/share/snmp/mibs/3Par
mibdirs +/opt/vdops/share/snmp/mibs/ADIC
mibdirs +/opt/vdops/share/snmp/mibs/AlliedTelesyn
mibdirs +/opt/vdops/share/snmp/mibs/APC
mibdirs +/opt/vdops/share/snmp/mibs/Apple
mibdirs +/opt/vdops/share/snmp/mibs/Aruba
mibdirs +/opt/vdops/share/snmp/mibs/Asante
mibdirs +/opt/vdops/share/snmp/mibs/Ascend
mibdirs +/opt/vdops/share/snmp/mibs/Asentria
mibdirs +/opt/vdops/share/snmp/mibs/Axis
mibdirs +/opt/vdops/share/snmp/mibs/BlackBerry
mibdirs +/opt/vdops/share/snmp/mibs/BlueArc
mibdirs +/opt/vdops/share/snmp/mibs/Broadcom
mibdirs +/opt/vdops/share/snmp/mibs/Brocade
mibdirs +/opt/vdops/share/snmp/mibs/Cabletron
mibdirs +/opt/vdops/share/snmp/mibs/CheckPoint
mibdirs +/opt/vdops/share/snmp/mibs/Cisco
mibdirs +/opt/vdops/share/snmp/mibs/Citrix
mibdirs +/opt/vdops/share/snmp/mibs/Compaq
mibdirs +/opt/vdops/share/snmp/mibs/Crossroads
mibdirs +/opt/vdops/share/snmp/mibs/Cyclades
mibdirs +/opt/vdops/share/snmp/mibs/Dell
mibdirs +/opt/vdops/share/snmp/mibs/DLink
mibdirs +/opt/vdops/share/snmp/mibs/DMTF
mibdirs +/opt/vdops/share/snmp/mibs/DPS
mibdirs +/opt/vdops/share/snmp/mibs/ESI
mibdirs +/opt/vdops/share/snmp/mibs/Enterasys
mibdirs +/opt/vdops/share/snmp/mibs/ESI
mibdirs +/opt/vdops/share/snmp/mibs/Extreme
mibdirs +/opt/vdops/share/snmp/mibs/FibreChannel
#mibdirs +/opt/vdops/share/snmp/mibs/Fore
```

```

mibdirs +/opt/vdops/share/snmp/mibs/Freeradius
mibdirs +/opt/vdops/share/snmp/mibs/Gnome
mibdirs +/opt/vdops/share/snmp/mibs/HP
mibdirs +/opt/vdops/share/snmp/mibs/IBM-CLEAN
mibdirs +/opt/vdops/share/snmp/mibs/IETF
mibdirs +/opt/vdops/share/snmp/mibs/Intel
mibdirs +/opt/vdops/share/snmp/mibs/Isilon
mibdirs +/opt/vdops/share/snmp/mibs/Juniper
mibdirs +/opt/vdops/share/snmp/mibs/Konica
mibdirs +/opt/vdops/share/snmp/mibs/Lantronix
mibdirs +/opt/vdops/share/snmp/mibs/Lexmark
mibdirs +/opt/vdops/share/snmp/mibs/Liebert
mibdirs +/opt/vdops/share/snmp/mibs/Linksys
mibdirs +/opt/vdops/share/snmp/mibs/Marconi
mibdirs +/opt/vdops/share/snmp/mibs/McData
mibdirs +/opt/vdops/share/snmp/mibs/Microsoft
mibdirs +/opt/vdops/share/snmp/mibs/Minolta
mibdirs +/opt/vdops/share/snmp/mibs/NetApp
mibdirs +/opt/vdops/share/snmp/mibs/NetGear
mibdirs +/opt/vdops/share/snmp/mibs/Netopia
mibdirs +/opt/vdops/share/snmp/mibs/Netscreen
mibdirs +/opt/vdops/share/snmp/mibs/NetSNMP
mibdirs +/opt/vdops/share/snmp/mibs/Nokia
mibdirs +/opt/vdops/share/snmp/mibs/Nortel
mibdirs +/opt/vdops/share/snmp/mibs/Novell
mibdirs +/opt/vdops/share/snmp/mibs/Okidata
mibdirs +/opt/vdops/share/snmp/mibs/Pathlight
mibdirs +/opt/vdops/share/snmp/mibs/PF
mibdirs +/opt/vdops/share/snmp/mibs/Polycom
mibdirs +/opt/vdops/share/snmp/mibs/Radware
mibdirs +/opt/vdops/share/snmp/mibs/Raritan
mibdirs +/opt/vdops/share/snmp/mibs/ServerTech
mibdirs +/opt/vdops/share/snmp/mibs/SMC
mibdirs +/opt/vdops/share/snmp/mibs/SNMPResearch
mibdirs +/opt/vdops/share/snmp/mibs/Sun
mibdirs +/opt/vdops/share/snmp/mibs/Symbios
mibdirs +/opt/vdops/share/snmp/mibs/Tektronix
mibdirs +/opt/vdops/share/snmp/mibs/TippingPoint
mibdirs +/opt/vdops/share/snmp/mibs/Transition
mibdirs +/opt/vdops/share/snmp/mibs/Uptime
mibdirs +/opt/vdops/share/snmp/mibs/Veritas
mibdirs +/opt/vdops/share/snmp/mibs/VMware
mibdirs +/opt/vdops/share/snmp/mibs/WTCS
mibdirs +/opt/vdops/share/snmp/mibs/Wyse
mibdirs +/opt/vdops/share/snmp/mibs/Xerox
mibdirs +/opt/vdops/share/snmp/mibs/Xyplex
gnat%

```

Verify that your copy of the net-snmp toolkit can find the enterprise-specific MIB files which you just installed by translating an enterprise-specific Object Value into a fully-qualified Object Value and into an OID (aka 'number').

```
gnat% snmptranslate -Of -IR sysBootedImage.0
```

```
.iso.org.dod.internet.private.enterprises.cisco.workgroup.ciscoStackMIB.systemGrp.sysBootedImage.0
gnat% snmptranslate -IR -On sysBootedImage.0
.1.3.6.1.4.1.9.5.1.1.38.0
gnat%
```

Generally, MIB files contain syntax errors, and *snmptranslate* will discuss these with you in glowing detail. Edit the MIB files and fix the errors.

## Install the Netops Perl Code

### Install the Netops Modules

Acquire Netops-Modules.tar.gz and store it in /opt/vdops/archive.

```
gnat% cd /opt/vdops/src
gnat% tar xvfz ~/Netops-ToolKit.tar.gz
[...]
gnat% cd netops-toolkit-2.2.4
gnat% mkdir -p /opt/vdops/lib/perl5/site_perl/5.12.2/FHCRC/Netops
gnat% chmod -R 770 /opt/vdops/lib/perl5/site_perl/5.12.2/FHCRC
gnat% cp modules/*.pm /opt/vdops/lib/perl5/site_perl/5.12.2/FHCRC/Netops
gnat% ls /opt/vdops/lib/perl5/site_perl/5.12.2/FHCRC/Netops
APCTools.pm      DellTools.pm    MRTGTools.pm   PingTools.pm   Utilities.pm
CiscoTools.pm   HostTools.pm   NetopsData.pm  SNMPTools.pm
DBTools.pm      IFTTools.pm    NetopsTools.pm SwatchOps.pm
gnat%
```

### Install the Netops Scripts

Create the 'netops' user. Override the choices for UID ('9999') and Group ('users') as necessary for your site.

```
gnat# useradd -u 9999 -g users -c "Netops Toolkit" -m netops
gnat#
```

Acquire Netops-Scripts.tar.gz and store it in /opt/local/archive.

```
gnat% cd /home/netops
gnat% mkdir etc bin logs rpts tmp
gnat% cd /opt/vdops/src/netops-toolkit-2.2.4
gnat% cp bin/* /home/netops/bin
gnat% chmod 770 /home/netops/bin/*
gnat% ls bin
apc-battery-status          apc-mod-config
apc-calibrate                apc-pdu-alarm
apc-chassis-status          apc-reset-device
apc-hardware                 apc-reset-passwd-alarm
apc-iem-alarm                apc-save-files
apc-io-status                apc-self-test
apc-mgmt-card                apc-seq-calibrate
```

```

apc-set-stuff
apc-software
apc-upgrade
apc-ups-alarm
apc-verify-trapping-alarm
apc-watch-calibrate
asa-alarm
auto-save
bluearc-alarm
broadcom-nic-alarm
brocade-alarm
build_backplane_config
build_firewall_config
build_fsx_config
build_gw_call_stats_config
build_host_config
build_inline_power_config
build_ios_config
build_ips_config
build_octet_config
build_port_buffer_config
build_port_error_config
build_remote_access_config
build-swatch-config
build_system_power_config
build_temperature_config
build_ups_config
catalyst-serial-num
ccm-alarm
chassis-serial-num
cisco-alarm
compaq-alarm
compaq-firmware
count-cam-table
count-mail-msgs
daily-syslog-extracts
dell-alarm
dell-firmware
emit-dhcp-discover
examine-ips-logs
find-if-problems
find-qos-drops
find-span-ports
graph-mass-ping

gnat%

```

```

intel-nic-alarm
inv-hardware
inv-image
inv-rom
liebert-alarm
mass-ping
mod-config
mod-interface
named-if-alarm
netapp-alarm
netops-alarm-config
netops-global-config
nokia-alarm
pinger-report
porter-report
proxy-ping-alarm
qos-drops-alarm
red-reboot
redundancy-testing
reset-device
save-config
seq-reboot
show-cdp-neighbors
show-standby
show-tunnels
switch-power-alarm
tippingpoint-alarm
transition-alarm
transition-hardware
troubled-interface-report
tunnel-alarm
twiddle-interface
twiddle-module
uc-version
unconf-modules-alarm
unity-alarm
unsnooped-vlan-alarm
upgrade-ios
verify-snmp-access-alarm
wan-circuit-alarm
wan-circuit-details
watch-via-arp
write-mem

```

Verify that you have all the necessary Perl modules installed.

```

gnat% cd /home/netops/bin
gnat% /opt/vdops/bin/perl -c auto-save
Can't locate Mail/Send.pm in @INC (@INC contains:
/opt/local/lib/perl5/5.8.6/i68

```

```
6-linux-thread-multi /opt/local/lib/perl5/5.8.6
/opt/local/lib/perl5/site_perl/5
.8.6/i686-linux-thread-multi /opt/local/lib/perl5/site_perl/5.8.6
/opt/local/lib/perl5/site_perl .) at
/opt/local/lib/perl5/site_perl/FHCRC/Netops/Netops.pm line 51.
BEGIN failed--compilation aborted at
/opt/local/lib/perl5/site_perl/FHCRC/Netops/
Netops.pm line 51.
Compilation failed in require at inv-image line 89.
BEGIN failed--compilation aborted at inv-image line 89.
gnat%
```

Oops, don't have Mail::Send. Ok, install it

```
gnat% cpan
```

```
CPAN: File::HomeDir loaded ok (v0.69)
```

```
cpan shell -- CPAN exploration and modules installation (v1.9205)
ReadLine support enabled
```

```
cpan[1]> install Mail::Send
```

```
[...]
```

```
cpan[2]> quit
```

```
Lockfile removed.
```

```
gnat% perl -c auto-save
```

```
Can't locate Perl6/Builtins.pm in @INC (@INC contains:
```

```
/opt/vdops/lib/perl5/5.8.
```

```
8/x86_64-linux-thread-multi /opt/vdops/lib/perl5/5.12.2
```

```
/opt/vdops/lib/perl5/site
```

```
_perl/5.12.2/x86_64-linux-thread-multi /opt/vdops/lib/perl5/site_perl/5.12.2
```

```
/opt/vdops/lib/perl5/site_perl .) at /home/netops/bin/build_octet_config line
80.
```

```
BEGIN failed--compilation aborted at /home/netops/bin/build_octet_config line
80.
```

Oops, don't have Perl6::Builtins. Ok, install it.

```
gnat% cpan
```

```
cpan[1]> install Perl6::Builtins
```

```
[...]
```

```
Failed 1/5 test programs. 2/32 subtests failed.
```

```
make: *** [test_dynamic] Error 2
```

```
DCONWAY/Perl6-Builtins-0.0.3.tar.gz
```

```
/usr/bin/make test -- NOT OK
```

```
//hint// to see the cpan-testers results for installing this module, try:
reports DCONWAY/Perl6-Builtins-0.0.3.tar.gz
```

```
Running make install
```

```
make test had returned bad status, won't install without force
```

```
Failed during this command:
```

```
DCONWAY/Perl6-Builtins-0.0.3.tar.gz : make_test NO
```

Dang, I don't like to ignore failed tests, but I'm lazy today, so let's push ahead.

```
cpan[2]> force install Perl6::Builtin
Failed during this command:
  DCONWAY/Perl6-Builtins-0.0.3.tar.gz           : make_test FAILED but failure
ignored because 'force' in effect
```

```
cpan[3]> quit
Lockfile removed.
gnat% perl -c auto-save
auto-save syntax OK
gnat%
```

Success!

## Configure the Netops Scripts

For the most part, we configure the Toolkit using two external configuration files. Their locations are specified in

`/opt/vdops/lib/perl5/site_perl/5.12.2/FHCRC/Netops/NetopsData.pm` If you don't like the defaults (below), edit this file and move them.

```
cd /opt/vdops/src/netops-toolkit-2.2.4
cp etc/netops-global-config /home/netops/etc
cp etc/netops-alarm-config /home/netops/etc
```

Edit each file in turn.

### netops-global-config

Here is a description of each parameter.

The [all] section applies to all scripts.

;Company strings

company_tag	Appears in the Subject line of messages emitted by xxxx-alarm scripts
institution	The name of your company; appears in reports

;Miscellaneous

grab_hosts	The command to use to produce an /etc/hosts formatted list of devices. Only needed if you want to use the -a or -e command-line options
------------	---

home_networks	The IP space(s) which belong to you; anything else will be considered 'alien', and the Toolkit will automatically exclude devices whose IP addresses live outside the collection of home_networks
---------------	---

skip_name	When parsing the hosts table looking for devices (the -a or -e command-line options), the Toolkit will skip any device whose name contains one of these strings.
-----------	--

snpp-host	Name of the host running a Simple Network Paging Protocol server (typically qpage) – only needed if you want to emit pages
-----------	--

suffixes We name our devices using a structured naming convention: yale-rtr, for example, is a router, while yale-esx is an Ethernet switch. If you want to use the -a or -e command-line switches, define your suffixes here.

- agw Analog Gateway
- ap Access Point (wireless)
- bat Battery Management System (APC)
- dgw Digital Gateway
- emu Environmental Monitoring Unit (APC)
- fsx Fibre Channel Switch
- hvac Heating, Ventilating, and Cooling (Liebert)
- ips Intrusion Prevention Server (TippingPoint)
- pdu Power Distribution Unit (APC)
- ups Uninterruptible Power Supply (APC)
- vpn VPN server (Cisco ASA)
- vpnhw ASA 5505
- wism Wireless Services Module
- wlc Wireless LAN Controller

temperature\_units F or C (Fahrenheit or Celsius)

;Pause values

; Control various aspects of waiting

long

middle

short

;Ping stuff

ping\_count

ping\_timeout

; Report stuff

report\_queries Shows up in reports

; SNMP stuff

mib\_dirs Where to look for the MIB file collection

mib\_files Which MIB files to load

snmp\_max\_msg\_size

snmp\_max\_rep

snmp\_non\_rep

snmp\_read Can be a list, separate using spaces or commas

snmp\_translate Use the net-snmp toolkit's OID to Object Value translation feature

snmp\_port

snmp\_retries

snmp\_timeout Measured in milliseconds

; Syslog stuff

syslog\_facility

syslog\_host  
syslog\_port  
syslog\_priority  
syslog\_socket

; TFTP stuff

tftp\_dir               Where to save files via tftp: file system semantics  
tftp\_path              Where to save files via tftp: TFTP semantics  
tftp\_wait              How long to wait in seconds for a TFTP copy to complete

Those are the global parameters.

Individually, one can override a few of the global parameters on a per script basis (see NetopsTools.pm:read\_config for specifics). In general, we override the following:

[apc-battery-status]

alarm\_log              To what file does the script append a record of the problems it finds;  
                          only relevant to the xxxx-alarm scripts  
report\_file             Where do we write the report  
report\_subject         Appears at the top of the report and in the Subject line of e-mail  
report\_url             Where to find the HTML version of the output; appears in text reports  
skip\_name              Skip device names containing these strings; useful if you are using the  
                          -a or -e command-line options  
snmp\_read              List of SNMP read-only strings, separated by spaces or commas  
snmp\_write             List of SNMP write strings, separated by spaces or commas  
suffixes               Useful if you are using the -a or -e command-line options

### netops-alarm-config

This config file influences the behavior of the xxxx-alarm scripts, which are scripts typically run from cron nightly. They produce a text report, which they write to the file system. If they detect a problem, they also send e-mail. Here is a description of each parameter.

down\_for\_maintenance   Devices which we know are broken go here, so that we don't have  
                          to see the daily e-mail whining about how broken they are.  
                          Separate device names using spaces or commas.  
owner                    The name of the person who owns responsibility for responding to  
                          the alarms identified in this report  
owner\_backup            The name of the person who owns responsibility for responding to  
                          the alarms identified in this report if the 'owner' is out of action  
report\_recipients       List of e-mail addresses, separated by commas or spaces,  
                          identifying who wants to receive this report, if an alarm is  
                          detected. Minimally, the e-mail addresses of the 'owner' and  
                          'owner\_backup'.

The [all] section allows one to populate `down_for_maintenance` and `report_recipients` with elements which apply globally, to all alarm scripts. Saves having to type these into each one individually.

## Test

### Run a Simple Script

Start with a simple script -- I recommend *inv-image* -- and read the comments at the front of the script. In particular, find the 'Define global variables' section and modify as appropriate for your site.

Minimally:

- change the first line to point to the your 'Netops' ready copy of Perl
- change the definition of `$institution`
- define where you want the `$report_file` to land
- change `@mib_dirs` to reflect where you store your MIB files
- change `@snmp_read_strings` to reflect your read-only community strings
- change `@snmp_write_strings` to reflect your write community strings
- ignore `@skip_name` and `@suffixes` for now ... these are complex knobs

Try running a script, substituting the name of one of your devices for the string "mp4-esx" below:

```
gnat% ./inv-image -s yes mp4-esx
Beginning ./inv-image
Gathering status ...

Checking target list for errors ...
!

Characterizing target list...
!

Acquiring image names ...
!

# Title:                IOS Image Report
#
# Institution:          Widgets, Inc.
#
# Date of Report:      3-2-2005 at 08:34:15
#
# Description:         This report identifies the hardware and software under
#                       switches and routers
#
# Active:              1
#
# Questions:           If you have questions or comments regarding this
#                       report, please mail them to "sysadmin@company.com".
```

```

#
#
# target          hardware          image
# -----
mp4-esx          wsc4006          cat4000-k9.7-6-7.bin

Ending ./inv-image
gnat%

```

Repeat this process with each script of interest to you. Minimally, I recommend testing the following (many of the scripts exercise the same underlying functions ... but the scripts in this list tend to rely on unique capabilities and therefore tend to be the ones which break first).

## Exercise Complex Scripts

### auto-save

Make a change on a device.

```
auto-save -s yes test-esx
```

Verify that before and after configs appear in `/home/netops/logs/router/{date}/{time}`

### write-mem

```
write-mem -s yes test-esx
```

Verify that running-config and startup-config are the same (that your change is now reflected in startup-config)

### save-config

Change directories to `/home/netops/logs/router/{today's date}/{current time}`

```
save-config -s yes test-esx
```

save-config should perform a 'wr mem' on test-esx and then save before and after copies of startup-config in this directory. Do *\*not\** run save-config from the root level of your home directory (this script messes with current directory permissions) ... if you must run it from somewhere near your home directory, dig yourself a hole first:

```
mkdir -p ~/temp/testing
cd ~/temp/testing
save-config -s yes test-esx
```

### mod-config

Create a config file snippet in your tftpboot directory and upload it to test-esx, to undo whatever change you made.

```
mod-config -s yes -c snippet test-esx
```

Perform a 'wr mem' on the device to save your changes.

### apc-save-files

Save the current APC config files to your tftp server.

```
apc-save-files -s yes -u {username} -p {password} -t config -a
```

Verify that the config files stored on your tftp server have been updated.

### seq-reboot

Reboot a couple of devices in sequence.

```
seq-reboot -s yes test1-esx test2-esx
```

Use your own continuous pings to verify that in fact the devices rebooted.

### **twiddle-interface**

Toggle link on an interface.

```
twiddle-interface -s yes -i Gi2/23 -a toggle -h test-esx
```

Watch syslog to verify that in fact link goes down and then comes back up again.

### **upgrade-ios**

Upgrade the image on a device.

```
upgrade-ios -s yes -i cat4500-ipbasek9-mz.122-46.SG.bin test-esx
```

## **Use Help**

Consult 'help':

```
gnat% ./inv-image --version
inv-image v1.7.4
gnat%
```

```
gnat% ./inv-image --help
[...]
```

Typical command-line switches:

'-s' is the "are you serious" flag ... all the scripts require either 'yes' or 'no' ... 'yes' means "go ahead and do it", while 'no' means "pretend to do it ... but don't actually make any changes". The 'no' flag is a good way to exercise much of a script's functionality without actually doing anything ... a script may emit SNMP GET requests and ICMP Echos while running under 'no', but it will never emit an SNMP SET or otherwise change the targets.

'-r' tells the script to write the report to a file, rather than to STDOUT

'-a' tells the script to parse the hosts table (see the definition of \$grab\_hosts) and to extract a list of all hosts terminating in the strings defined in @suffixes. And to use this list as the list of targets on which to perform work.

'-e {regex}' tells the script to use that regex to parse the hosts table, extracting a list of all the hosts which match. And to use this list as the list of targets on which to perform work.

'-f {filename}' tells the script to take the following string and to treat that string as the name of a file to read and to build its target list from the contents of that file.

Alternatively, if you don't want the script parsing the hosts table

for suffixes (-a) or parsing the hosts table using a regex (-e expr) or to read a file (-f filename), you can simply type the names of the targets, separated by spaces, on the command line, e.g.

```
gnat% ./inv-image -s yes device1 device2 device3 device4 device5 ...
```

## Use Debug

Add the "-d {integer}" flag to invoke debugging. Debug levels typically range from 0 (no debugging) to 9 (maximum debugging). Start off with a debug level of one and increment until you find a sufficiently verbose error message to give you a clue as to why the script isn't behaving the way you would expect it to behave. In general, '4' is about as verbose as you'll want to get.

```
gnat% ./inv-image -s yes -d 1 device1
```

## Notes

I've only barely started thinking about Windows compatibility ... if you're feeling brave and want to give this a shot, drop me a line.

Stuart Kendrick  
www.skendric.com  
sbk {insert @ sign here} skendric.com

[If I don't answer an e-mail query, try digging up my work e-mail address from [www.fhrc.org](http://www.fhrc.org) and sending me e-mail there ... the spam filters on the *skendric.com* account are fierce.]